



KAIDEN HEALTHCARE MANAGEMENT, LLC

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"The significant problems we have cannot be solved at the same level of thinking with which we created them."

Albert Einstein

- Facilitated creation of new non-profit organization, working with diverse 23 member board
- Wrote successful Robert Wood Johnson grants for \$2.5 million Wrote successful proposals for over \$ 1.5 million in funding for non-profit agency
- Facilitated board retreat for non-profit association resulting in horizontal integration of 16 agencies
- Strategic planning process for \$ 1 million non-profit organization
- Developed business plan for non-profit organization linking action steps and measurements to key strategic objectives
- Streamlined process for central tourism reservation center, reducing call time by 50%
- Developed business plan for Comprehensive Breast Center
- Researched feasibility and developed business plan for outpatient radiology center
- Feasibility study for ambulatory care center in secondary hospital service area
- Cardiac Rehab program feasibility and business plan
- Improved inpatient satisfaction from 60th percentile to over the 90th percentile
- Developed service excellence standards for hospital with team of front line staff
- Evaluation and selection process for state-wide standard patient satisfaction survey for home health care organizations
- Increased use and reduced time to administer thrombolytics in emergency room
- Facilitated hospital collaborative project on C-Section rates
- Reduced temporary nursing staff budget by 50% by establishing nursing float pool
- Implemented standardized scheduling for hospital nursing staff
- Provided consulting and facilitation support to hospital improvement projects in patient registration, ED wait time and OR turnaround projects
- Developed and provided training programs on process improvement methods for



health care organizations

- Conducted research on collaboration between public health and managed care organizations

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