



KAIDEN HEALTHCARE MANAGEMENT, LLC

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Operational Improvement

We help you to identify, prioritize and make operational changes that improve your bottom line while pleasing customers, employees and the community.

Value Improvement Process (VIP)

Streamline work processes, shorten wait times and improve customer and patient flow. Applying Lean Six Sigma principles, we help you reduce non-value added activities and bottlenecks, allowing staff to focus on work that contributes to patient and customer satisfaction. At the outset, we develop a business case to ensure all projects meet organizational and financial objectives. We can provide team facilitation or guide your internal staff through the process.

Plan for Improvement

Focus your improvement efforts on projects with the greatest return. We can help you identify your organization's key processes, identify key metrics, prioritize improvement opportunities, and develop project plans.

Organizational Assessment

Using Malcolm Baldrige National Quality Award criteria as a framework, we can help your organization identify strengths and opportunities for improvement. We can assist you to benchmark against Malcolm Baldrige winners.

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"The significant problems we have cannot be solved at the same level of thinking with which we created them."

Albert Einstein